KRESLADI™
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Patient and Caregiver Access FAQs

Program Services

What is Rocket Pharma Cares™ and what assistance does it provide?

Rocket Pharma Cares is a program that provides support and resources for eligible patients, caregivers, and healthcare professionals along every step of the KRESLADI™ treatment journey. Rocket Pharma Cares offers a range of services, including helping families understand insurance coverage and how to gain access to treatment, providing information about support services, as well as working with your healthcare team to coordinate steps along the treatment journey.

Do I have to sign up for Rocket Pharma Cares to receive KRESLADI treatment?

No, patients do not have to be signed up for Rocket Pharma Cares to receive treatment with KRESLADI. Patients must be signed up for Rocket Pharma Cares to receive support and resources.

How do I sign up for Rocket Pharma Cares?

You can work with your healthcare provider to sign up for Rocket Pharma Cares and connect with a Case Navigator. As part of the enrollment process you will be asked to provide consent to share your health information with Rocket Pharma Cares.

What happens if I do not provide patient consent as part of enrollment?

In order for Rocket Pharma Cares to provide product support services, you will need to provide consent for your healthcare provider to share your health information with Rocket Pharma Cares and for Rocket Pharma Cares to share your information with other providers that may assist with your treatment (such as pretreatment testing).

Once you provide consent, your healthcare provider will give Rocket Pharma Cares information from your medical records needed to sign you up for the Rocket Pharma Cares program.

Rocket Pharma Cares consent is only for enrollment in Rocket Pharma Cares and access to services. Even if you do not enroll in Rocket Pharma Cares, you will be able to receive treatment with KRESLADI.

Is there a cost for the support offered by Rocket Pharma Cares?

No, there is no cost to sign up for or receive support services from Rocket Pharma Cares.

Who is a Rocket Pharma Cares Case Navigator?

A Rocket Pharma Cares Case Navigator is someone who can help you understand insurance coverage, provide information about support services, as well as work with your healthcare team to coordinate steps along the treatment journey.

How do I contact a Rocket Pharma Cares Case Navigator?

You can speak with a Case Navigator by calling 844-725-8227 or emailing support@rocketpharmacares.com.

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Patient and Caregiver Access FAQs (cont'd)

Access

Will my insurance cover KRESLADI?

Rocket Pharma Cares can work with your insurance company to help you understand the coverage available to you. Once you are signed up for Rocket Pharma Cares, a Case Navigator will work with you, your provider, and your insurance carrier to confirm coverage.

What kind of information do I need to provide to find out what my coverage is?

Rocket Pharma Cares can work with your healthcare team to collect information your insurance company may need to determine coverage of treatment with KRESLADI. This information usually includes patient information, prescriber information, medical history, and test results.

What does it mean if my insurance plan has denied KRESLADI treatment? Can I appeal the denial, and if so, how?

If your insurance plan denies coverage for KRESLADI treatment, Rocket Pharma Cares can work with your healthcare team to submit an appeal to your insurance company to reconsider covering treatment for KRESLADI.

Cost

How much does KRESLADI cost?

Rocket Pharma Cares can help you understand your insurance coverage and determine what out-of-pocket costs you may be responsible for, as well as help identify support available to you throughout the treatment journey.

What is the co-pay for KRESLADI?

Depending on your insurance coverage, there may be a co-pay related to treatment with KRESLADI. Rocket Pharma Cares can help you understand your insurance coverage and if you may be able to get help with costs related to KRESLADI.

Is there financial assistance available for KRESLADI?

A Rocket Pharma Cares Case Navigator can help you navigate the coverage process, work with insurance companies, and review information on available support throughout the treatment journey.

Is there travel and lodging assistance available?

A Rocket Pharma Cares Case Navigator can help you navigate the treatment process and review information on available support throughout the treatment journey.

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Patient and Caregiver Access FAQs (cont'd)

Product

How can I learn more about KRESLADI?

You can learn more about KRESLADI at www.kresladi.com.

Where can my child receive KRESLADI?

KRESLADI is only available at Qualified Treatment Centers. These hospitals have been selected and trained by Rocket Pharma to administer KRESLADI and will work closely with you and your healthcare team to set up and manage treatment from infusion to follow-up.

Where can I locate a Qualified Treatment Center for KRESLADI?

You can find a list of Qualified Treatment Centers at www.kresladi.com or www.rocketpharmacares.com.

How long does it take to get treatment?

While KRESLADI is a one-time infusion, it is part of a multi-step treatment process. Times will vary per patient.

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Support along every step of the treatment journey

To connect with a Rocket Pharma Cares™ Case Navigator for more information, contact Rocket Pharma Cares at 844-725-8227 or email at support@rocketpharmacares.com.

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