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Access and Reimbursement FAQs for HCPs

Program Services

What is Rocket Pharma Cares™?

Rocket Pharma Cares is a program sponsored by Rocket Pharmaceuticals that provides support and resources for patients, caregivers, and healthcare professionals along every step of the treatment journey, including help with access to and reimbursement for treatment. Rocket Pharma Cares Case Navigators provide assistance in investigating insurance coverage and identifying support services for your patients.

Is it mandatory to enroll my patient in Rocket Pharma Cares?

No, a patient may receive treatment with KRESLADI™ without enrolling in Rocket Pharma Cares. However, all institutions are required to work with Rocket Pharma Cares in order to facilitate procurement of KRESLADI. To access the support services and resources offered by Rocket Pharma Cares, the patient must enroll in Rocket Pharma Cares. Any or all of the services offered (ie, benefits verification, insurance-related support, independent charitable foundation information applicable to the patient's diagnosis) may be selected when enrolling.

Regardless of enrollment in Rocket Pharma Cares, patients will be able to receive treatment with KRESLADI.

How do I enroll a patient in Rocket Pharma Cares?

A Qualified Treatment Center can enroll your patient in Rocket Pharma Cares and will need to obtain your patient's signature for consent (ie, authorization to use/disclose health information).

You can contact the Qualified Treatment Center to initiate enrollment for your patient. You can also contact a Rocket Pharma Cares Case Navigator who can provide guidance and explain the enrollment process and Rocket Pharma Cares offerings.

Is my patient's consent required for enrollment in Rocket Pharma Cares?

Your patient must provide consent to use/disclose health information to receive services offered by Rocket Pharma Cares. However, patients will be able to receive treatment with KRESLADI regardless of enrollment in Rocket Pharma Cares.

Is there a cost for the support offered by Rocket Pharma Cares?

No. There is no cost to you or to your patient and their family to enroll in or use the support services offered by Rocket Pharma Cares.

How do I contact a Rocket Pharma Cares Case Navigator?

To contact a Rocket Pharma Cares Case Navigator, call 844-725-8227 or email support@rocketpharmacares.com.

Access

Does my patient have access to KRESLADI?

KRESLADI is given as a one-time administration at a Qualified Treatment Center; however, there are steps before and after treatment administration that make up your patient's treatment journey. Many health insurance plans will request prior authorization steps that may include diagnostic confirmation, baseline assessments, and medical and treatment history documentation.

You can navigate access to KRESLADI with the help of the services provided by Rocket Pharma Cares. A Rocket Pharma Cares Case Navigator can help guide you and your patient through this journey by navigating your patient's insurance coverage, selecting an appropriate Qualified Treatment Center, and identifying support services that may be available to your patient.

To contact a Rocket Pharma Cares Case Navigator, call 844-725-8227 or email support@rocketpharmacares.com.

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Access and Reimbursement FAQs for HCPs (cont'd)

Access (cont'd)

Who is responsible for verifying the patient's insurance coverage?

The institution is responsible for verifying a patient's insurance coverage. If your patient is enrolled in Rocket Pharma Cares, a Rocket Pharma Cares Case Navigator can help with your patient's benefits verification. Following the benefits verification process, a Rocket Pharma Cares Case Navigator will provide a detailed summary of your patient's benefits verification.

What information is included in the benefits verification summary?

The benefits verification summary will include details of your patient's insurance coverage for KRESLADI, out-of-pocket requirements your patient may be responsible for, and support services that may be available to your patient.

What do I need to do to receive a benefits investigation?

To receive a benefits investigation through Rocket Pharma Cares, your patient must be enrolled in Rocket Pharma Cares. When beginning the enrollment process, you and your patient can choose for Rocket Pharma Cares to conduct a benefits verification.

Your Rocket Pharma Cares Case Navigator may need some information from you in order to complete the benefits verification process. You can find a Benefits Verification Checklist, containing information that may be required, on the Rocket Pharma Cares website, www.rocketpharmacares.com.

Click here to download the Benefits Verification Checklist.

What if I want to do my own benefits verification for a patient?

You may elect to enroll your patient in any or all of the services offered, including benefits verification. It is not a requirement, however, to elect support with benefits verification in order to enroll your patient in Rocket Pharma Cares or to use the other services offered by the support program.

What information and documentation should I provide for a prior authorization request?

Health plans often have varying prior authorization requirements, and it is important to identify and confirm the specific information needed before submitting a prior authorization request. You can find a prior authorization checklist that lists information and documentation your patient's insurance provider may require for a prior authorization request on the Rocket Pharma Cares website, www.rocketpharmacares.com.

Click here to download the Prior Authorization Checklist.

Who submits the prior authorization?

The prescribing physician for a patient receiving KRESLADI is responsible for submitting any required prior authorization documentation to the patient's insurer.

If KRESLADI is denied, can I appeal the denial and how?

If a claim for your patient's treatment is denied, you should follow the appeals policy defined by the patient's health plan. This may involve submitting a letter of appeal to the patient's insurer. A Sample Appeals Letter is available on the Rocket Pharma Cares website, www.rocketpharmacares.com.

Click here to download the Sample Appeals Letter.

How is KRESLADI ordered?

Rocket Pharma Cares works with specialty pharmacies and specialty distributors to help coordinate the shipment of KRESLADI to the Qualified Treatment Center. Access to KRESLADI is available through Accredo and CuraScript SD. To order KRESLADI, please contact Rocket Pharma Cares at 844-725-8227 or email support@rocketpharmacares.com. A Rocket Pharma Cares Case Navigator will review the patient's insurance information and triage to Accredo or CuraScript SD based on the patient's insurance benefit design.

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Access and Reimbursement FAQs for HCPs (cont'd)

Reimbursement

What is the claims submission process for KRESLADI?

The claims submission process may vary depending on your patient's health plan. It is important to determine the specific process specified by your patient's health plan before submitting a claim. You may contact a Rocket Pharma Cares Case Navigator for assistance in determining the claims submission process you will need to follow for your patient.

Who collects the patient's cost share for KRESLADI treatment?

A Rocket Pharma Cares Case Navigator can help you and your patient determine any out-of-pocket costs and where payment should be sent.

What codes should I use to bill for KRESLADI treatment?

Details regarding billing and coding for KRESLADI can be found in the KRESLADI Billing and Coding Guide, available on the Rocket Pharma Cares website, www.rocketpharmacares.com. The selection of appropriate codes varies with each individual case. Providers are responsible for ensuring correct and accurate coding. Providers should verify specific coding requirements with individual payers.

Click here to download the KRESLADI Billing and Coding Guide.

What should I do if the claim is denied?

Policies regarding the appeals process for denied coverage can vary among payers. Rocket Pharma Cares can help you and your patient navigate insurance-related issues, such as appeals. If a claim for your patient's treatment is denied, you may choose to appeal the denial by submitting an Appeals Letter to the patient's insurer. A Sample Appeals Letter is available on the Rocket Pharma Cares website, www.rocketpharmacares.com.

Click here to download the Sample Appeals Letter.

Cost

What is the cost of KRESLADI?

The cost of KRESLADI may be covered by commercial or government insurance. Rocket Pharma Cares can help with benefits verification and provide insurance-related support regarding KRESLADI to your patients and their caregivers.

What is the co-pay for KRESLADI?

Depending on a patient's specific insurance coverage, there may be a co-pay associated with treatment with KRESLADI. Rocket Pharma Cares can help you and your patient navigate insurance coverage and investigate support services your patient may be eligible for.

Is there financial assistance available for KRESLADI?

Rocket Pharma Cares can help you and your patients understand the services and support available throughout the treatment journey. A Case Navigator can answer questions and provide assistance related to investigating insurance coverage and support available for your patient.

Is there travel and logistics assistance available for patients and caregivers?

Rocket Pharma Cares can help you and your patients understand the services and support available throughout the treatment journey. A Case Navigator can answer questions and provide assistance related to investigating support available for your patient.

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Product

Where can I learn more about KRESLADI?

You can learn more about KRESLADI by going to www.KRESLADI.com or by requesting medical information at medinfo@rocketpharma.com.

Where is KRESLADI administered?

KRESLADI can only be administered at a Qualified Treatment Center. You can find Qualified Treatment Centers on the Rocket Pharma Cares website, www.rocketpharmacares.com.

Why do patients need to go to a Qualified Treatment Center?

Qualified Treatment Centers have specialized teams of doctors and nurses who have experience with KRESLADI. These centers have been carefully selected, and the teams have been specifically trained to administer KRESLADI.

Can I order KRESLADI directly from a distributor?

Rocket Pharma Cares works with specialty pharmacies and specialty distributors to help coordinate the shipment of KRESLADI to the Qualified Treatment Center. Access to KRESLADI is available through Accredo and CuraScript SD. To order KRESLADI, please contact Rocket Pharma Cares at 844-725-8227 or email support@rocketpharmacares.com. A Rocket Pharma Cares Case Navigator will review the patient's insurance information and triage to Accredo or CuraScript SD based on the patient's insurance benefit design.

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Support along every step of the treatment journey

To connect with a Rocket Pharma Cares™ Case Navigator for more information, contact Rocket Pharma Cares at 844-725-8227 or email at support@rocketpharmacares.com.

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